

# ZOE E GAGNON

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## EXPERIENCE

### Orgspace

Principal Engineer

Oct 2021 – Present

Beacon NY

- Principal engineer for seed series startup. Responsible for all technical direction.
- Owned vendor relationships, from selection to implementation.
- Instrumental in company strategy, introduced frameworks to analyze potential customer segments, assess needs, and identify product opportunities.

### Parachute Health

Software Engineering Manager

Jun 2020 - Oct 2021

Beacon NY

- First engineering manager in the company, with a team of eight engineers. Established all processes for leveling, coaching, and performance management.
- With CTO, planned growth strategy. Developed sourcing plan, interviews, and hiring process.
- Identified strategic needs and created software solutions, company-wide.

### Meetup

Software Engineering Manager

Aug 2018 - Mar 2020

New York, NY

- Manager and Technical Lead for a team of six Software Engineer and Software Engineer in Test personnel.
- Leader in technical and process strategy across the company, introducing several new technical innovations and improving work streams.
- Management consultant to other managers. Led working groups to formalize leveling and career development across the engineering organization.

### Pivotal Labs

Software Engineering Manager

Dec 2017 - Aug 2018

New York, NY

- Coached two software engineers in advancing their careers.
- Advanced agile and engineering practices both within and without the company.
- Developed innovative practices for cloud and micro-services based React front end applications.

### Pivotal Labs

Senior Software Engineer

Oct 2015 - Dec 2017

New York, NY

- Led balanced product development teams and multi-team efforts to deliver high impact software for Fortune 100 clients.
- Enabled developers and stakeholders in evidence-driven, value-first agile software development.
- Designed and implemented sustainable cloud based applications and platforms.

### Tumblr

Services Engineer

Nov 2014 - Aug 2015

New York, NY

- Contributed to ongoing development of Colossus, a high-performance Scala micro-services framework.

- Created a proxy server designed to run in Amazon EC2 cloud services which reduced S3 transfers and lowered monthly transfer costs by one sixth.
- Developed a solution for real-time updates using the Tumblr firehose, generating over 1 million Redis increments a second.

## Placeable

Scala Developer

Oct 2013 - Nov 2014

Denver, CO

- Created a system for ingestion, normalization, and display of location based data using Scala, Akka, and Mongo

## ClickFox

Software Engineer

Aug 2011 - Aug 2013

Denver, CO

- Developed and maintained industry-leading cross-channel business analysis tools in Java using distributed GreenPlum databases and GridGain compute grids.

## Innoprise Software

Java Engineer

Aug 2010- May 2011

Broomfield CO

- Lead developer on a time-card entry system presented in the Eclipse Rich Application Platform, hosted using GlassFish OSGI, to integrate with the Innoprise enterprise resource planning tools.

## Regis Learning Solutions, Inc (now The Regis Company)

Lead Software Quality Assurance / Software Developer

Mar 2009 - Aug 2011

Golden CO

- Developed and implemented test plans, software tool, and accessibility code for e-learning software.

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### EDUCATION

## Metropolitan State University of Denver

BS Computer Science

2006 – 2010

Denver

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### ORGANIZATIONS AND PUBLIC APPEARANCES

## Write/Speak/Code Treasurer

2020-2022

Write/Speak/Code was an 501c(3) organization dedicated to elevating women and non-binary people in thought leadership. As Treasurer, I had responsibility for ensuring the organization was compliant with all applicable laws and had the finances available to accomplish its goals. As a general member of the board I set the direction of the organization.

## Write/Speak/Code Conference Content Chair

2019

The Write/Speak/Code conference was an annual event drawing up to 1500 attendees. The 2019 conference was held in San Francisco. As the Conference Content Chair, I was responsible for the Call for Proposals process, chaired the content selection committee, and coordinated with speakers and event staff to ensure the smooth operation of content.

## Global Diversity CFP Day Workshop Organizer, Presenter

2018, 2019, 2020

Global Diversity CFP Day is an international event of workshops designed to help attendees submit their first conference talk proposal. I was an organizer and presenter of the New York City event three years running. I created and delivered a full day curriculum, coordinated individual coaches, and assisted in sponsorship, venue, and vendor activities.

## Write/Speak/Code New York Chapter Meetup Organizer

2016-2020

The Write/Speak/Code New York Chapter was the local chapter of the national Write/Speak/Code organization. We held monthly talks and workshops in the New York area. As an organizer, I sourced speakers, venues, and sponsors.

### **Codebar.io** Coach

2015-2018

Codebar is an international organization offering coaching and mentorship to people learning to program. As a coach, I worked one-on-one or in small groups, helping learners with their own projects.

### **Public Appearances**

- Write/Speak/Code Conference - 2019
- Women Who Code Connect- Mono and Micro, Mar 2018
- Global Diversity CFP Day - Workshop Facilitator, 2018,2019,2020
- Spring One Conference - Solid In The Wild, Dec 2017
- Write/Speak/Code - Workshop facilitator, Nov 2017
- Pivotal Tech Talk Tuesdays - Introduction to Reactive Streams, Jun 2017
- Write/Speak/Code - Product Killers, Dec 2016
- She Says Horror Stories 2 - Panelist, Oct 2016
- CODE Debugging the Gender Gap Screening - Panelist, May 2016

### **Text Media**

- Being Your Authentic Self - Interview, Built To Adapt
- Asking for Gender in Applications - Article, Built To Adapt